

INTERVIEWER: _____ [][][][]	CONFIDENTIAL	IDW: [][][][]
EDITOR: _____ [][][][]		

INDONESIAN FAMILY LIFE SURVEY 2014
HEALTH FACILITY
COMMUNITY HEALTH CENTER/SUB-CENTER
(PUSKESMAS / PUSKESMAS PEMBANTU)
BOOK A

SECTIONS : LK, A, SDP, AKM, DM, CP

NAME OF FACILITY: _____ FACILITY CODE [][][][][] / BOOK TYPE [P][U][S]

SECTION A: HEAD OF PUSKESMAS/PUSKESMAS PEMBANTU

A26. In this study, we would like to gather some information about this facility. Please give us the names of people, we can ask questions to about the following topics:

SECTIONS	TOPICS:	Name of Potential Respondent
A.	Head of Puskesmas / PuskesmasPembantu	_____
B.	Development of Puskesmas / PuskesmasPembantu	_____
C.	Acitivities of Puskesmas / PuskesmasPembantu	_____
D.	Puskesmas/ Pustu Employees	_____
E.	Health Instruments	_____
SDP.	Resources of Puskesmas	_____
AKM.	Program of Askeskin/JPKMM (Health Insurance for the Poor)	_____
DM.	Decision making	_____
F.	Direct observation	_____
G.	Family Planning services	_____

SECTION A: HEAD OF PUSKESMAS/PUSKESMAS PEMBANTU

THE RESPONDENT OF SECTION A IS THE PUSKESMAS HEAD. IF AT THE TIME OF THE VISIT THE PUSKESMAS HEAD IS NOT AVAILABLE, THE DEPUTY MAY SUBSTITUTE.

Aa0. Respondent is: **1. Head of Puskesmas/PuskesmasPembantu** **2. Deputy of Head of Puskesmas/PuskesmasPembantu** **5. Other _____**

Aa. Name of head of the Puskesmas/Pustu	_____
	1. Head of Puskesmas 3. Official Head of Puskesmas
Aa1. Sex	1. Male 3. Female
Ab. Profession of the Facility Head	Doctor 1 Not a doctor..... 2
A1a. What is the highest level of education completed by [...]?	High School/Paramedics School 01 D1/Midwife 02 D2..... 03 D3/Akper 04 College/S1..... 05 Public Health 06 S2/S3 07 Other 95
A1. Where did the head of the Puskesmas/Pustu complete his/her education?	a. University of Indonesia 01 University of GadjahMada 02 University of Airlangga..... 03 University of Diponegoro 04 University of Padjajaran..... 05 Other state university..... 06 Private university 07 Other 95 b. Year of graduation [] [] [] []
A1b What Accreditation of universities you?	01. accreditation A 02. accreditation B 03. accreditation C 04. Still in the process waited for the results 05. Not accredited 06. have not been registered 98. .Dont Know
A2. When did the head of the Puskesmas/Pustu start working in this facility?	[] [] / [] [] [] [] Month Year
A3. Is the head of the Puskesmas/Pustu able to speak the local language?	Yes 1 No 3
A4. Last month, how many hours per week did the head of Puskesmas/Pustu work in the building?	1. [] [] hours per week 8. DK

A5. In rendering services in the building, on the average, how many hours per week does the head of Puskesmas/Pustu offer his/her services directly to the patients? [examine the patients]	1. [] [] hours per week 6. NONE 8. DK
A5a. Approximately, what is the amount of basic salary you received as the head of Puskesmas ?	1. [] [] [] [] . [] [] [] [] [] [] Rp. 8. Don't Know
A6. In general, are patients here directly examined by doctors?	Yes 1 → A9 No 3 No doctor 6 → A9
A7. If not, which patients does the doctor examine? [CIRCLE ALL THAT APPLY]	Patients referred by paramedics/midwives A Patients with special arrangements B Patients with difficult cases C Other V
A9. Last month, on the average, how many hours does the head of Puskesmas/Pustu performs his/her duties outside the Puskesmas/Pustu building? a. For administrative activities such as meetings, seminars, etc..... b. For field activities such as counseling, Posyandu, etc.....	6. NONE 8. DK 1. a. [] [] hours per week b. [] [] hours per week
A8. On average, how many patients per week examined by the head of the Puskesmas/Pustu?	1. [] [] [] [] patients per week 6. NONE 8. DK
A10. Does the head of Puskesmas/Pustu have a private practice?	No 3 → A25a Yes 1
A10a Approximately, what is the amount of revenue per month you received as the head of Puskesmas ?	1. [] [] [] [] . [] [] [] [] [] [] Rp. 8. Don't Know
A11. How far is the place of the private practice from the Puskesmas? [IF THE PRACTICE IS AT THE PUSKESMAS OR IN THE YARD OF THE PUSKESMAS, WRITE "0" (ZERO)!]	[] [] , [] kilometers

SECTION A: HEAD OF PUSKESMAS/PUSKESMAS PEMBANTU

Opinion of head of puskesmas/pustu / Respondent :

<p>A25a. Are you aware of the Minimum Service Standard on health?</p>	<p>Yes 1</p> <p>No..... 3</p>
<p>A25. Now, we would like to know three main problems you face at this Puskesmas:</p>	<p>Lack of funds A</p> <p>Lack of medical staff..... B</p> <p>Lack of supplies C</p> <p>Lack of equipment..... D</p> <p>Coverage too large..... E</p> <p>Lack of support from government</p> <p>Official (village, regional, central) F</p> <p>Medical equipment repair G</p> <p>Other _____ V</p>

SECTION A: HEAD OF PUSKESMAS/PUSKESMAS PEMBANTU

Now, we would like to know the changes experienced since 2007.

(ATYPE)	A27bb.	A27ab.
	Since 2007, has there been change in [...]?	How was this facility affected?
a. Availability of drugs	3. No ↓ 1. Yes →	Yes became better 1 No change 2 Yes became worse 3
b. Availability of supplies	3. No ↓ 1. Yes →	Yes became better 1 No change 2 Yes became worse 3
c. Availability of water	3. No ↓ 1. Yes →	Yes became better 1 No change 2 Yes became worse 3
d. Price of drugs	3. No ↓ 1. Yes →	Yes became better 1 No change 2 Yes became worse 3
e. Price of supplies	3. No ↓ 1. Yes →	Yes became better 1 No change 2 Yes became worse 3
f. Price of fuel	3. No ↓ 1. Yes →	Yes became better 1 No change 2 Yes became worse 3

(ATYPE)	A27bb.	A27ab.
	Since 2007, has their been change in [...]?	How was this facility affected?
g. Price of other goods	3. No ↓ 1. Yes →	Yes became better 1 No change 2 Yes became worse 3
h. Number of patients	3. No ↓ 1. Yes →	Yes became better 1 No change 2 Yes became worse 3
i. Staff size	3. No ↓ 1. Yes →	Yes became better 1 No change 2 Yes became worse 3
j. Supply of contraceptives	3. No ↓ 1. Yes →	Yes became better 1 No change 2 Yes became worse 3
k. Air quality (as the result of forest fire)	3. No ↓ 1. Yes → SECTION SDP	Yes became better 1 No change 2 Yes became worse 3

SECTION SDP: RESOURCES OF PUSKESMAS

Now, we would like to ask about the budget of and source of revenue for the Puskesmas.

SDP00a	Does this puskesmas/pustu receive Health Operational Assistance (BOK) program?	1. YES 3. No →SDP00
SDP00b	Since when have this Puskesmas/Pustu been receiving BOK program?	1. ____/____.____. 8. DON'T KNOW
SDP00c	In the past budget year and the budget now how much budget / sources of income derived from: HEALTH CARE OPERATIONS (BOK)?	a. Budget last year ____.____.____.____ Rp b. Current year's budget ____.____.____.____ Rp
SDP00d	What did the Puskesmas /Pustu do with the fund from BOK?	A. Transportation cost for health officers to carry out outdoor activities. B. Transportation cost for health care in supporting Puskesmas' activities and its networks, Poskesdes and Posyandu. C. Transportation cost for indigenous medical practitioner (dukunberanak) as partner of midwife and other practitioner. D. Purchase of materials/food for PMT activities (counseling and/or malnutrition treatment of babies aged 6-59 months). E. Curative and rehabilitation effort F. Salary, work overtime fee, incentives G. Building maintenance (minor and major) H. Vehicle maintenance (minor and major) I. Phone, electricity, and water bills. J. Provisions of medicines, vaccines, health appliance K. Transportation cost for referenced patients
SDP00.	What Budget Year that has been finished recently?	1. 2014 2. 2013/2014
SDP01a.	What was the budget proposed by Puskesmas to Local Government/Dinas for the past budget year?	1. _____.____.____.____ Rp 6. DID NOT PROPOSE
SDP01b.	What was the budget of the Puskesmas for the past budget year?	6. Pustu →SDP14 1. _____.____.____.____ Rp

SDP02a.	For the past budget year, how much comprise from:	
	a. Assistance from regional government	____.____.____.____ Rp
	b. Assistance from central government	____.____.____.____ Rp
	c. Claim from Jamkesmas/ Jamkesda/Jampersal	____.____.____.____ Rp
	c1. BPJS capitation	____.____.____.____ Rp
	d. Patients	____.____.____.____ Rp
	e. Askes	____.____.____.____ Rp
	f. Other assistance	____.____.____.____ Rp
SDP03a.	For the past budget year, what was the target of revenue from patients set by regional government/Dinas?	6. NO TARGET →SDP05a 1. _____.____.____.____ Rp
SDP04a.	What was the realization of the target?	____.____.____.____ Rp. →SDP06a
SDP05a.	What was the revenue from patients in the last budget year?	____.____.____.____ Rp
SDP06a.	What was the percentage of patients revenue directly given back to Dinas?	____ percent
SDP07a.	At the last budget year 2014, how many percent the receiving from patient that given to the Dinas directly ?	____ percent

SECTION SDP: RESOURCES OF PUSKESMAS

SDP08. For the present budget year, what is the target of revenue from patients set by regional government/Dinas?	1. _____ Rp 6. NO TARGET
SDP09a. How much was this Puskesmas/Pustu expenditure in the past budget year?	_____ Rp
SDP09b. For the past budget year how much of the expenditures was comprised of:	
a. Health services	_____ Rp.
b. Salary for civil servant	_____ Rp.
c. Salary for non-civil servant	_____ Rp.
d. Equipment and supplies	_____ Rp.
e. Drugs and medicine	_____ Rp.
f. Health communication	_____ Rp.
g. Posyandu support (including Posyandu Revitalization Program)	_____ Rp.
v. Other	_____ Rp.
SDP09. For the past budget year, what was the Puskesmas expenditure for Posyandu Revitalization Program?	1. _____ Rp 6. NONE
SDP10. Who currently determines the budget?	Puskesmas A Dinas B Kabupaten Planning Unit C Bupati/Walikota D DPRD E Other V
SDP11. Do you have the authority to reallocate between posts of expenditure without approval from the Dinas or any other parties?	Yes 1 No 3
SDP12. Compared to the year 2007, is the Puskesmas budget better or worse?	Much better 1 → SECTION AKM Better 2 → SECTION AKM Same 3 → SECTION AKM Worse 4 Much worse 5

SDP13. Why the Puskesmas budget is worse?	More uncertain A Slower fund disbursement B Unadequate fund C Refunding problem D Inflexible allocation for each Expenditure E Other V → SECTION AKM
SDP14. What was the revenue from patients in Pustu in the last budget year?	_____ Rp

SECTION AKM :HEALTH INSURANCE FOR THE POOR

We would like to know about the Health Insurance for the Poor (Jamkesmas) program in this facilities.

AKM01.	Does this Puskesmas/Pustu provide health service for Jamkesmas holders?	No 3→AKM01a Yes 1
AKM02.	Since when did this Puskesmas/Pustu provide this kind of service?	□□□ / □□□□□ 1 DON'T KNOW 8
AKM03.	What should one do to get free of charge or subsidized medication/service in this Puskesmas/Pustu if he/she did not possess any Jamkesmas and that one could not afford the medication?	No 3→AKM04a Yes 1
AKM04.	What should one do to get service in this Puskesmas/Pustu if he/she did not possess any Jamkesmas?	Showing <i>Letter Confirming Poverty Status (SKTM)</i> 1 Showing Health Card 2 Other 5
AKM04a.	How much should one pay in the counter for Jamkesmas card holders?	1. □□□□ , □□□□ Rp. 3. Free of charge

Now, we want to ask about service fees charged to JAMKESMAS Card holders.

AKM05.	
SERVICES	How much is additional cost of [...] for someone with JAMKESMAS Card? (excluding cost paid in the counter)
A. General examination + medicine/injection for adult	1. □□□□ , □□□□ Rp. 3. Free of charge 2. No difference 6. Service not offered
J. Check-up+injections and medicine for child	1. □□□□ , □□□□ Rp. 3. Free of charge 2. No difference 6. Service not offered
K. Pregnancy check	1. □□□□ , □□□□ Rp. 3. Free of charge 2. No difference 6. Service not offered
L. Ordinari Labor/childbirth	1. □□□□ , □□□□ Rp. 3. Free of charge 2. No difference 6. Service not offered
M. Neonatuscheck up (newborn aged 0-28 days)	1. □□□□ , □□□□ Rp. 3. Free of charge 2. No difference 6. Service not offered
N. Children Immunization	1. □□□□ , □□□□ Rp. 3. Free of charge 2. No difference 6. Service not offered
H. Contraceptive Pills	1. □□□□ , □□□□ Rp. 3. Free of charge 2. No difference 6. Service not offered
I. Family Planning Injection	1. □□□□ , □□□□ Rp. 3. Free of charge 2. No difference 6. Service not offered

SECTION AKM :HEALTH INSURANCE FOR THE POOR

We would like to know about the Health Insurance for the Poor (JKN/KIS) program in this facilities.

AKM01a.	Does this Puskesmas/Pustu provide health service for JKN/KIS holders?	No 3 → AKM09 Yes 1
AKM02a.	Since when did this Puskesmas/Pustu provide this kind of service?	JKN <input type="text"/> / <input type="text"/> A KIS <input type="text"/> / <input type="text"/> B DON'T KNOW Y
AKM03a.	What should one do to get free of charge or subsidized medication/service in this Puskesmas/Pustu if he/she did not possess any JKN/KIS and that one could not afford the medication?	No 3 → AKM04a1 Yes 1
AKM04a.	What should one do to get service in this Puskesmas/Pustu if he/she did not possess any JKN/KIS?	Showing <i>Letter Confirming Poverty Status (SKTM)</i> 1 Showing Health Card (Jamkesmas/askeskin/jempersal) 2 Other 5
AKM04a1.	How much should one pay in the counter for JKN/KIS card holders?	1. <input type="text"/> , <input type="text"/> Rp. 3. Free of charge

Now, we want to ask about service fees charged to JKN/KIS Card holders.

SERVICES	AKM05a.	
	How much is additional cost of [...]for someone with JKN/KIS Card? (excluding cost paid in the counter)	
A. General examination + medicine/injection for adult	1. <input type="text"/> , <input type="text"/> Rp. 2. No difference	3. Free of charge 6. Service not offered
J. Check-up+injections and medicine for child	1. <input type="text"/> , <input type="text"/> Rp. 2. No difference	3. Free of charge 6. Service not offered
K. Pregnancy check	1. <input type="text"/> , <input type="text"/> Rp. 2. No difference	3. Free of charge 6. Service not offered
L. Ordinari Labor/childbirth	1. <input type="text"/> , <input type="text"/> Rp. 2. No difference	3. Free of charge 6. Service not offered
M. Neonatuscheck up (newborn aged 0-28 days)	1. <input type="text"/> , <input type="text"/> Rp.	3. Free of charge

	2. No difference	6. Service not offered
N. Children Immunization	1. <input type="text"/> , <input type="text"/> Rp. 2. No difference	3. Free of charge 6. Service not offered
H. Contraceptive Pills	1. <input type="text"/> , <input type="text"/> Rp. 2. No difference	3. Free of charge 6. Service not offered
I. Family Planning Injection	1. <input type="text"/> , <input type="text"/> Rp. 2. No difference	3. Free of charge 6. Service not offered

AKM09	Does this Puskesmas/Pustu provide health service for Jampersal card holders?	No 3 Yes 1
AKM07.	What other sources of funds allocated to providing services for the poor?	No 3 → SECTION DM Yes 1
AKM08.	Where did these funds?	Central government A Kabupaten/Kotamadya government B Religious groups C Political groups D Local Non Government Organizations E Other Private F Company G Foreign Government/NGOs/Donor H Others _____ V

SECTION DM :DECISION MAKING IN PUSKESMAS

Now we want to know about decision making in Puskesmas/pustu

(DMTYPE)	DM1. What level of authority makes the decision on:			
	A Puskesmas	B Kabupaten Health Unit (Dinas)	C Kabupaten Planning Board	D Central Government (Health Ministry)
a. Hiring and firing of staff (PNS)	1 2 3	Yes 1 No 3	Yes 1 No 3	Yes 1 No 3
a1 Recruitment and dismissal of honorary staff	1 2 3	Yes 1 No 3	Yes 1 No 3	Yes 1 No 3
b. Levels and procedure for payroll (PNS)	1 2 3	Yes 1 No 3	Yes 1 No 3	Yes 1 No 3
b1 Levels and procedure of salary for honorary staff	1 2 3	Yes 1 No 3	Yes 1 No 3	Yes 1 No 3
c. Service provision	1 2 3	Yes 1 No 3	Yes 1 No 3	Yes 1 No 3
d. Kinds of medicine to be purchased and time of purchase	1 2 3	Yes 1 No 3	Yes 1 No 3	Yes 1 No 3
e. Kinds of medical equipment to be purchased and time of purchase	1 2 3	Yes 1 No 3	Yes 1 No 3	Yes 1 No 3
f. Charge of services	1 2 3	Yes 1 No 3	Yes 1 No 3	Yes 1 No 3
g. Price of medicine	1 2 3	Yes 1 No 3	Yes 1 No 3	Yes 1 No 3
h. Building maintenance and expansion	1 2 3	Yes 1 No 3	Yes 1 No 3	Yes 1 No 3

CODE FOR DM1 COLUMN A:

1. Give suggestions
2. Making decisions
3. Abide by decision from higher authority

(DMTYPE)	DM2. In the previous years, has this Puskesmas ever submitted suggestions to the Dinas or Central Government on:	
	A. Kabupaten Health Unit (Dinas)	B. Central Government (Health Ministry)
a. Hiring and firing of staff	Yes 1 No 3	Yes 1 No 3
b. Levels and procedures for payroll	Yes 1 No 3	Yes 1 No 3
c. Service provision	Yes 1 No 3	Yes 1 No 3
d. Kinds of medicine to be purchased and time of purchase	Yes 1 No 3	Yes 1 No 3
e. Kinds of medical equipment to be purchased and time of purchase	Yes 1 No 3	Yes 1 No 3
f. Charge of services	Yes 1 No 3	Yes 1 No 3
g. Price of medicine	Yes 1 No 3	Yes 1 No 3
h. Building maintenance and expansion	Yes 1 No 3	Yes 1 No 3

SECTION CP: INTERVIEWER NOTES

LANGMAIN (CK1).	Interview was entirely/mostly conducted in what language?	<input type="checkbox"/> other _____
LANGOTHR (CK2).	Other languaged used (if any):	<input type="checkbox"/> other _____
LANGUAGE CODE:		
00. Bahasa Indonesia	04. Batak	08. Sasak
01. Java	05. Bugis	09. Minang
02. Sunda	06. Cina	10. Banjar
03. Bali	07. Madura	11. Bima
		12. Makassar
		13. Nias
		14. Palembang
		15. Sumbawa
		16. Toraja
		17. Lahat
		18. Other South Sumatera
		19. Betawi
		20. Lampung
		95. Other, _____
		96. NA

RESULT (FP3). RESULTS OF INTERVIEW	REASON (FP4). REASON FOR ANSWERING "2" / "3" IN RESULT.	FP6. MONITORING BY SUPERVISOR												
1. Completed →FP6 2. Partly completed 3. Not completed 4. Twin EA with EA <input type="checkbox"/> →FP6	1. Respondent was travelling/not in location 2. Respondent was too busy 3. Respondent refused	<table style="width:100%; border-collapse: collapse;"> <tr> <td></td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> <tr> <td>a. Observed (sup_obs)</td> <td style="text-align: center;">1</td> <td style="text-align: center;">3</td> </tr> <tr> <td>b. Checked (sup_edit).....</td> <td style="text-align: center;">1</td> <td style="text-align: center;">3</td> </tr> <tr> <td>c. Verified (sup_veri).....</td> <td style="text-align: center;">1</td> <td style="text-align: center;">3</td> </tr> </table>		Yes	No	a. Observed (sup_obs)	1	3	b. Checked (sup_edit).....	1	3	c. Verified (sup_veri).....	1	3
	Yes	No												
a. Observed (sup_obs)	1	3												
b. Checked (sup_edit).....	1	3												
c. Verified (sup_veri).....	1	3												

INTERVIEWER NOTE: